

Joint Event

45TH WORLD CONGRESS ON NURSING CARE & 8TH EUROPEAN BREAST CONGRESS

December 11-13, 2017 | Rome, Italy

Difficulties in nursing care for culturally distinct patients

Sylwia Lisowska¹, Monika Rogóż¹, and Renata Bakalarz¹

¹Jagiellonian University Medical College, Poland

The phenomenon of migration is common around the world nowadays. More often patients from foreign lands can be encountered at the hospital. This situation requires adjusting current norms to whatever may be necessary when dealing with another culture. Preparation and acquiring expertise of caring for a culturally different patient is the fundamental in proper nursing education. Yet it is still common that communication between and caring for representatives of foreign cultures is difficult for nurses. Acquiring the opinion of nurses and obstetricians on the most common difficulties related to caring of patients of culturally different origin. Research

Methods: In order to conduct the research, a self-made questionnaire was used. 120 nurses and obstetricians were involved in the research conducted at the Specialized Zeromski Hospital in Cracow, Poland, between September and November 2017.

Conclusion: Study shows that the individuals with previous positive experience in caring for a patient from a different cultural background most often encountered problems with communication and refusal to perform certain actions, whilst those with negative experience had issues with communication and lack of cooperation. During the studies, no crucial correlation between the education nor work experience and problems with verbal and non-verbal communication was found among the caregivers of foreign patients. There also seem to be no link between positive or negative experience with culturally-diverse patients and issues with verbal and non-verbal communication.

Keywords: nursing care, cultural distinctness, multiculturalism, migration, communication.

Biography

Sylwia Lisowska has completed her Master studies at the age of 24 years in 2010 from Silesian Medical University in Katowice, Poland. She is currently in third year of PhD studies at the Jagiellonian University Collegium Medicum. She works as a midwife in a Stefan Żeromski Specialist Hospital. She works as an academic teacher at the Andrzej Frycz-Modrzewski Cracow University since 2011 as a manager of practical classes the subject of Obstetrics and Gynecology and cooperates with the Małoposka Regional Chamber of Nurses and Midwives in Kraków. She's the author of papers in journals and participates in national and international conferences.

sylwina_l@o2.pl

Notes: